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ANNA UNIVERSITY :: CHENNAI

(UNIVERSITY DEPARTMENTS)

(11)

B.E / B.Tech (Full Time) DEGREE END SEMESTER EXAMINATIONS, MAY 2013

INDUSTRIAL ENGINEERING

V Semester

IE 9023 Human Resource Management

(Regulation-2008)

Time: 3 Hours

Answer ALL Questions

Max. Marks 100

PART-A (10 x 2 = 20 Marks)

1. What are the different types of personality?
2. What is learning? How is related to personality?
3. What are the features of a leader?
4. What is decision-making?
5. How does organizational climate affect organizational performance?
6. Why should change be managed in an organization?
7. What is man-power planning?
8. Define and differentiate recruitment and selection?
9. Why is training required?
10. What are the criteria used for employee appraisal?

Part – B (5 x 16 = 80 marks)

11. How is employee perception towards the job formed? How does it influence his performance? Explain.
12. a) What is motivation? What are the factors that influence motivation?
OR
b) Why is group formed in an organization? What is the role of group in an organization?
13. a) Why does change occur in organizations? Explain the change process in detail.
OR
b) How is human resource requirement measured? What factors do you consider for forecasting human resource requirement?
14. a) Examine 360 degree employee appraisal. What are the advantages of the method?
OR
b) How are employee compensated? What are the effects of mismatch between compensation and performance?

15. a) Examine the role of motivation in leadership. Describe the role of leadership in an organization?

OR

b) What is training? What are the different methods of training?