

**Computer Science and Engineering**

**Regulations: 2008**

**Semester: VII**

**CS9037 - Knowledge Management**

**Time: 3 Hours**

**Max. Marks: 100**

**Part A ( $10 \times 2 = 20$ )**

**Answer ALL the Questions**

1. Define Knowledge Management.
2. What is the relationship between cognition and knowledge management?
3. Illustrate the conceptual view of knowledge management
4. What are the crucial components to be considered during knowledge management systems development?
5. What is a tacit knowledge?
6. Provide some examples of knowledge capturing techniques.
7. What are the different modes of knowledge conversion?
8. Draw the picture of a sample knowledge map codification tool.
9. What are the types of knowledge transfer?
10. Describe the distinction between management and leadership.

**Part B ( $5 \times 16 = 80$ )**

**Answer ALL the Questions**

11. What are the different types of knowledge available in knowledge management? Explain in detail with suitable examples the different kinds of knowledge.
12. a.i. Explain the different challenges in Knowledge Management Systems development. (8)  
ii. What are the key differences and similarities between conventional and Knowledge Management System Life Cycle. (8)

(or)